



Volunteer Role: Supermarket Collections Volunteer (West Middlesex University Hospital)

Reporting to: Gemma Brown and Georgie Hargrove

Location: Feltham, Hounslow, Twickenham supermarkets

About CW+

CW+ is the official charity of Chelsea and Westminster Hospital NHS Trust including its hospitals and clinics. Our generous supporters and partners enable us to:

- Build and enhance clinical facilities to create an outstanding healing environment for patients and staff
- Deliver a unique art and design programme to transform the experience and wellbeing of our patients
- Invest in health innovation to deliver exceptional patient care

Role purpose

Thank you for considering volunteering for CW+, we really appreciate your support. The Sun and Stars Appeal is raising £100,000 to transform the children's wards at West Middlesex University Hospital. The children's wards care for over 8,000 babies, children and young people every year. Although the staff provide excellent care, the environment in which children are treated requires significant improvement to improve the hospital experience for thousands of children very year. To date we have raised over £86,000 towards the appeal, thanks to you we are getting closer to our target.

Main responsibilities

- Helping to collect funds via bucket/tin collections and to raise awareness of CW+ in the local community
- To collect at designated place and/or supermarkets for two to three hours during the busiest periods throughout the day
- Be the cheery face of CW+ at our collections
- To be friendly and collect donations in a confident manner

Qualities and skills we are looking for

- People who like to raise money whilst having fun!
- To be friendly, enthusiastic, professional and confident with a genuine interest in raising funds to support the work of CW+
- To be trustworthy, honest and reliable, particularly when dealing with money
- Flexibility, including occasionally being available at short notice



Collection information

- Prior to your shift, you will receive a confirmation letter/email with instructions, your collection tin number and a guide with good tips for a successful collection
- We will keep a record of your collection tin number, so when it is returned to CW+ and counted we can let you know how much you help us raise

General responsibilities

- To Telephone, email or text the fundraising team as soon as possible if unable to fulfil your commitment so that replacement cover can be arranged. If on the day of the collection, please contact Gemma Brown 07986 987113 directly
- To adhere to the volunteer policies and procedures including Health and Safety.

Benefits of volunteering in this role

- An opportunity to gain experience in the charity sector
- Be part of a supportive and fun team
- Increase your self confidence
- Meet new and interesting people
- Reimbursement of your travel expenses

Thank you once again for considering volunteering with CW+