



cw+

IMPACT REPORT

2019



WELCOME TO OUR 2019 IMPACT REPORT.

THANKS TO THE GENEROSITY OF OUR LOCAL COMMUNITIES, WE HAVE ENJOYED ANOTHER SUCCESSFUL YEAR OF SUPPORTING PATIENTS, FAMILIES AND STAFF AT OUR HOSPITALS AND CLINICS.

We have had a year of celebrations which started back in May 2018 with the 25th anniversary of Chelsea and Westminster Hospital, followed by the 70th anniversary of the NHS on 5th July. We were pleased to be joined by Stephen Fry to celebrate the 30th anniversary of our HIV clinic in September.

This May, we were joined by past colleagues, supporters, volunteers, patients and current staff at a very memorable service at Westminster Abbey to celebrate the 300th anniversary of the original Westminster Hospital.

Two years after it was launched, we are delighted to have successfully reached the £12.5 million target for our Critical Care Campaign. Construction is well

underway and once completed we will be able to treat 2,000 critically ill adults and babies every year.

Our Sun and Stars Appeal to transform the children's wards at West Middlesex University Hospital has also enjoyed tremendous success. We reached our £150,000 fundraising target and a new teenage space and children's playroom have already been created which young patients are enjoying.

Our Care of Older People programme has expanded across both sites helping to improve the experience and environment for our older patients.

We recently launched our book, *The Healing Arts*, which celebrates

our pioneering arts in health programme which started in 1993.

Our grants programme continues to fund ground-breaking, innovative equipment and medical advances throughout our hospitals. Our health innovation programme, CW Innovation, identifies and implements the very latest technologies, facilities and clinical services to provide exceptional patient care.

We are extremely grateful for the support our communities have given over the past 300 years, which continues today.

TONY BOURNE
CHAIRMAN

CHRIS CHANEY
CEO

**THANK YOU FROM SIR THOMAS HUGHES-HALLETT, CHAIRMAN AND
LESLEY WATTS, CEO, CHELSEA AND WESTMINSTER HOSPITAL NHS
FOUNDATION TRUST.**

Our Trust was created thanks to charitable donations 300 years ago. We are so grateful that today this generosity and support to provide the best care and experience for our patients and families is stronger than ever.

Our dedicated staff provide outstanding care and live our PROUD values -
Putting patients first;
Responsive to patients and staff;
Open and honest;
Unfailingly kind;
Determined to develop.

However, your support means we can proudly go above and beyond what the NHS is able to provide in these difficult times.

Our staff can be proud to treat our patients using the latest health innovations and technologies. Our patients can be treated in world-class, healing and supportive environments. Our hospital can treat more patients with expanded and redeveloped facilities. We couldn't do this without your support and we are immensely proud to have CW+ and its supporters at the very heart of our hospitals.

THANK YOU



THANK YOU

CW+ IN NUMBERS

£6.1 MILLION DONATIONS AND LEGACIES RECEIVED

£2 MILLION DONATIONS PLEDGED

745 ARTS FOR ALL ACTIVITIES
WITH PATIENTS

4,400 PATIENTS AND THEIR LOVED ONES ENJOYED
SCREENINGS IN OUR CW+ MEDICINEMA

£150,000 RAISED FOR OUR SUN AND STARS APPEAL

£12.5 MILLION CRITICAL CARE CAMPAIGN TARGET REACHED

131 GRANTS AWARDED

£780,000 OF GRANT FUNDING AWARDED

50 FUNDRAISING CHALLENGE EVENTS COMPLETED

These figures relate to the period 1 April 2018 - 31 March 2019

ON 23RD MAY 2019, WE CELEBRATED THE 300TH ANNIVERSARY OF WESTMINSTER HOSPITAL, WITH A SPECIAL COMMEMORATIVE SERVICE AT WESTMINSTER ABBEY, ATTENDED BY PAST AND CURRENT STAFF, PATIENTS, VOLUNTEERS, SUPPORTERS, MPS AND NHS DIGNITARIES.

The historic service recognised the pioneering forefathers who founded Westminster Hospital in 1719, the first hospital in the world funded by charitable giving, which continued to grow and become Chelsea and Westminster Hospital in 1993.

The service included readings by alumni from Westminster Medical School, past and current staff, patients, and supporters of Chelsea and Westminster Hospital NHS Foundation Trust.

Readers included Alexander Hoare – a direct descendant of Mr Henry Hoare, who founded Westminster Hospital in 1719 with a charitable donation of £10.

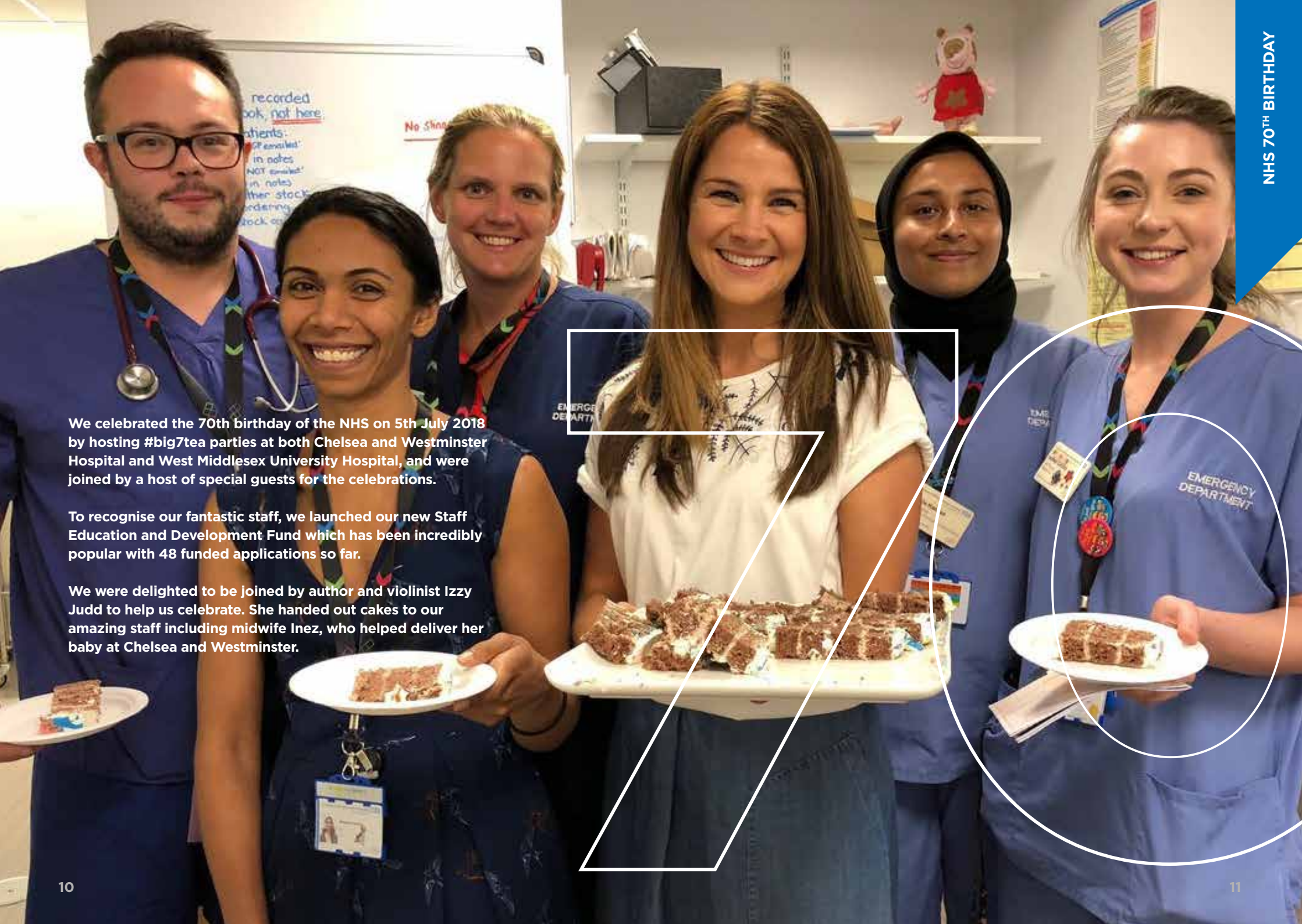
To celebrate and honour this remarkable history, we have installed a heritage timeline and permanent public exhibition at Chelsea and Westminster Hospital.

Thanks to support from the National Lottery Heritage Fund, this exhibition includes artefacts from the hospital archives, oral accounts and memories from past staff and a variety of film footage and photographs documenting the Trust's history.



Photo: Westminster Abbey/Picture Partnership

**CELEBRATING
300 YEARS**



We celebrated the 70th birthday of the NHS on 5th July 2018 by hosting #big7tea parties at both Chelsea and Westminster Hospital and West Middlesex University Hospital, and were joined by a host of special guests for the celebrations.

To recognise our fantastic staff, we launched our new Staff Education and Development Fund which has been incredibly popular with 48 funded applications so far.

We were delighted to be joined by author and violinist Izzy Judd to help us celebrate. She handed out cakes to our amazing staff including midwife Inez, who helped deliver her baby at Chelsea and Westminster.

IN MAY 2018, WE CELEBRATED 25 YEARS SINCE QUEEN ELIZABETH II OPENED CHELSEA AND WESTMINSTER HOSPITAL.

Famous faces including Joanna Lumley, Amanda Holden, Georgia Jones, Claudia Winkleman and Holly Willoughby, all sent birthday messages to the hospital's staff praising them for their hard work and excellent care.

Television presenter Holly Willoughby thanked staff at Chelsea and Westminster Hospital's A&E who looked after her son Chester. She said: "Happy 25th birthday! Thank you for all your incredible hard work—you are a wonderful place. My little boy Chester had to come

to your A&E and you came to the rescue and patched up his head.

It was a terrifying experience for me and something you guys were just so brilliant with—and I know you do it every day and think that's just your job, but you really are heroes. Thank you!"



STEPHEN FRY JOINED STAFF TO CELEBRATE THE KOBLER CLINIC'S 30TH BIRTHDAY.

Princess Diana opened the clinic, as part of the former St Stephen's Hospital, on 13th September 1988 and it was the first HIV clinic in the UK. It is now the largest and busiest HIV clinic in Western Europe. Our Trust now has seven different HIV/sexual health clinics across London and is recognised as a global centre of excellence in this area of healthcare.

Stephen Fry said: "It is an honour to be here today to celebrate this important birthday. When this unit opened 30 years ago, HIV was still very much unknown and regarded with negativity and hatred by so many in the public sphere. However, the remarkable warmth and care coupled with the rapid advances in treatments pioneered in the Kobler Clinic was extraordinary.

Not since Florence Nightingale and her lamp, has there been such a genuinely remarkable human flame of love in the medical field. This dedication, care and compassion has continued through to today and deserves to be celebrated."





We were delighted to launch our new book in June 2019, celebrating our pioneering arts and design programme which we have been running for over 25 years. By bringing music, performance and the visual arts into the hospital, our art and design programme has created a unique environment and transformed the experience of patients, visitors and staff.

'The Healing Arts' is a collection of essays, which delve into the story of the

arts at Chelsea and Westminster Hospital, from the installation of daring sculpture before the hospital opened, to the exciting future of the programme. It discusses the impact of our arts programme on patients' recovery, in some cases shortening their stay or reducing their need for pain medication. From drawing to creative digital technology, this volume looks at how integrating the arts into the day-to-day life of the hospital has changed patients' experience of care.

'The Healing Arts' was kindly supported by The Fine Art Group and its founder Philip Hoffman.

Philip says "Art serves many purposes, often to communicate, to emote, to create a sense of beauty or to motivate; but within the walls of Chelsea and Westminster Hospital it plays another vital role. Art goes above and beyond, and instead becomes a tool for healing."

WE WELCOMED SADIQ KHAN, MAYOR OF LONDON TO CELEBRATE THE OPENING OF THE NEW REUBEN FOUNDATION MATERNITY CENTRE.

Chelsea and Westminster Hospital delivers 6,000 babies every year. The Reuben Foundation has supported CW+ to transform these maternity services.

The new Centre offers adaptable environments, empowering women to be in control of their own care. Bespoke digital artwork can be selected in each room, lighting levels can be

adjusted and women can even listen to their own personalised birthing playlists – both in delivery rooms and in the state-of-the-art operating theatres.

Speaking at the launch, the Mayor of London, Sadiq Khan, said “I’m delighted to be here for the opening of the Reuben Foundation Maternity Centre. I want all Londoners to have access to the best possible care

and this state-of-the-art centre will make a big difference for the hospital’s hardworking staff as they help parents at such a momentous time in their lives. It will be a real boost to the hospital’s world-leading services and I’d like to thank the Reuben Foundation for their generosity in making this happen.”

“It is a privilege to support such an innovative hospital and we are inspired by their forward-thinking approach to healthcare and their passion for providing women with such impressive, thoughtful and personalised attention.”

Lisa Reuben, trustee of the Reuben Foundation



The Reuben Foundation has also very generously supported our Critical Care Campaign



THANK YOU TO OUR FUNDRAISERS

**THANKS TO THE PHENOMENAL
GENEROSITY FROM OUR SUPPORTER
COMMUNITY, WE ARE DELIGHTED TO HAVE
REACHED OUR £12.5 MILLION TARGET FOR
THE CRITICAL CARE CAMPAIGN.**

Construction began in July 2018 and the new adult and neonatal intensive care units are taking shape. We hope to open these units in autumn 2020 which will be able to treat 2,000 critically ill adults and babies every year.

In parallel to the build, we are continuing to undertake research projects to support the designs for the new units. These projects include monitoring air quality and sound within the existing units along with testing innovative art interventions to reduce neuropsychiatric conditions which often develop in patients who are treated in intensive care units.

We are also designing a garden space as part of the new adult intensive care unit, based on extensive research which demonstrates the impact of the natural world in healthcare environments.

**WE ARE THRILLED TO HAVE SUCCESSFULLY REACHED OUR
£150,000 TARGET FOR OUR SUN AND STARS APPEAL TO
TRANSFORM THE CHILDREN'S INPATIENT WARDS AT WEST
MIDDLESEX UNIVERSITY HOSPITAL.**

The inpatient wards care for over 8,000 babies, children and young people every year and, although the staff provide outstanding care, the environment was outdated and required refurbishment, which is now underway.

So far, we have created a dedicated teenage space thanks to the support from local company SEGA® and also completely transformed the playroom for younger patients, with indoor play manufacturers Tigerplay.

We have commissioned graphic artist Supermundane, also known as Rob Lowe, to design and create bespoke wall artwork, signage and colour schemes, which will be installed throughout the ward, creating a fun environment.

"I chose the CW+ Sun and Stars Appeal as one of my charities because I believe that they are doing so well for the community. I have been to the children's ward myself, to see what their improvement plans are, and I am very excited to be working with them to achieve their goals. I had a personal experience, 13 years ago, when I sadly lost my son and I know first-hand how important it is to have support in place for parents within a children's ward during these very difficult and emotional times."

Councillor Samia Chaudhary who raised £74,000 during her tenure as Mayor of Hounslow



WE ARE EXTREMELY GRATEFUL TO ALL OF OUR SUPPORTERS WHO HAVE MADE OUR WORK POSSIBLE OVER THE LAST YEAR. WE WOULD PARTICULARLY LIKE TO ACKNOWLEDGE THE FOLLOWING:

INDIVIDUALS AND FAMILIES:

Emilie Aye
Marcus and Muriel Bokkerink
Garvin Brown
Ruth Cadbury MP
Richard Caring
John and Kate Carrafiell
Cllr. Samia Chaudhary
Kumaran Damodaran
Adriaan de Mol van Otterloo
and Fleur Meijs
Maryam, Ed and Alex Eisler
Brian and Angela Henderson
Patricia Jarman for Gerald Jarman
The Johansson Family
David Lee
J Andrew and Aga McDaniel
Simon and Nicole McWilliams
Eileen Menzies
The Moretti Family
Julian and Fiona Mylchreest
Geoff Rowley
The Wiseman Family

TRUSTS AND FOUNDATIONS:

The Aitken Family Charitable Trust
Blavatnik Family Foundation
The Children's Surgery Foundation
The Dr. Mortimer and Theresa
Sackler Foundation
The Drayson Foundation
The Julia and Hans Rausing Trust
The Khayami Foundation
Khoo Teck Puat UK Foundation
Kusuma Trust
The Linbury Trust
MAC AIDS Fund
Make a Difference Trust
Michel Litvak Charity Foundation
The Morrisons Foundation
The National Lottery Heritage Fund
Pears #iwill Fund
Postcode Community Trust
Reuben Foundation
The Rhythm Studio Foundation
Richmond Parish Lands Charity
The Sackler Trust
Tavolozza Foundation
The True Colours Trust
The Utley Foundation

CORPORATE AND COMMUNITY SUPPORT:

Akademi South Asian Dance UK
Automation Anywhere
BOUYGUES-ES
Chelsea Co-op
Chelsea FC Foundation
Coda to Coda
C Pro Direct in memory of
David Saunders
EcoWorld London
Garden House School's Parents'
Association
Gilead Sciences Europe Ltd
Grosvenor
Hammersmith Community Gardens
Association
Imagineear
Inspire Hounslow
National Institute for Health
Research (NIHR)
Royal College of Art
Royal College of Music
SENSIUM
SW Bruce & Co Ltd
Tigerplay
The Wallace Collection
Wandsworth Oasis

IN MEMORY AND GIFTS IN WILLS:

Edmund Capon
Elsie Lambert
Pia Petley
Costas Angelos Pitts
Chloe Grace Pugh-Smith
Nigel Wilkins

**WE WOULD ALSO LIKE TO
THANK OUR WONDERFUL
VOLUNTEERS, PRO-BONO
SUPPORTERS AND
ANONYMOUS DONORS.**

THANK YOU

OUR AWARD-WINNING ART AND DESIGN PROGRAMME COMBINES DIGITAL, VISUAL AND PERFORMING ARTS WITH INNOVATIVE DESIGN, TO TRANSFORM THE HOSPITAL ENVIRONMENT AND EXPERIENCE FOR OUR PATIENTS, THEIR FAMILIES AND OUR STAFF.

The programme is currently composed of: a collection of over 2,000 works of art; commissions and residencies; live music and dance; participatory workshops; film; green spaces; design innovations; research and dissemination. We continue to be recognised as an innovator in the field of arts in health.

Integrating the arts, design and technology supports the physical, mental, and emotional recovery of our patients; fosters a stress-reducing environment for caregivers; and improves workplace satisfaction, and employee retention.

OUR PROGRAMME HAS THREE MAIN AREAS OF WORK:

- ARTS FOR ALL
- DESIGN AND ENVIRONMENT
- THE FUTURE HOSPITAL

Underpinning all of our work is an objective to grow a robust body of evidence that clearly demonstrates the impact on patient outcomes, care delivery and cost effectiveness of these programmes and enhancements.

We work with a group of academic partners on project evaluation and, through the dissemination of our findings, are now collaborating and sharing knowledge with sister organisations in Japan, Korea, Australia, Europe and the US.

THROUGH OUR ARTS FOR ALL PARTICIPATION PROGRAMME, WE PROVIDE CREATIVE OPPORTUNITIES FOR EVERYONE IN OUR HOSPITAL COMMUNITY, AIMING TO: BUILD RELATIONSHIPS BETWEEN PATIENTS AND STAFF; IMPROVE COGNITION, COORDINATION AND MOTOR SKILLS; COMBAT ISOLATION AND LONELINESS; AND IMPROVE HEALTH, WELLBEING AND SOCIAL ENGAGEMENT.

We do this through a programme of participatory workshops including arts and crafts, music and percussion, dance and theatre, and show and tell with local museums and galleries. The programme includes weekly performances and novel partnerships with organisations such as the Royal Academy of Music, the Wallace Collection, Museum of Brands, Orleans House Gallery and Akademi South Asian Dance UK.

This award-winning programme aligns with the person-centred care model recommended in the NHS Long Term Plan which recognises the importance of immersive arts opportunities for the health and wellbeing of patients. James Sanderson, Director of Personalised Care at NHS England recently visited us to learn more about our programme.

After three years working with our participation programme, Greg Windle from the Centre for Performance Science, Royal College of Music, has published his PhD thesis titled 'The Impact of Engagement with the Arts on the Health and Wellbeing of Hospital Inpatients with Dementia.'

This research is the first of its kind in the UK and demonstrates that engagement with art can reduce isolation, increase quality of life, improve wellbeing and lower anxiety.

Our CW+ MediCinema continues to show the latest film releases, free of charge to patients and their loved ones. Our Silver Screenings on Mondays are dedicated to older patients, and residents from the Royal Hospital Chelsea also attend these screenings.

WE ARE PROUD TO BE ONE OF THE PIONEERS IN THE FIELD OF ARTS IN HEALTH. CHELSEA AND WESTMINSTER HOSPITAL WAS THE FIRST UK HOSPITAL TO LAY AN ARTS AND DESIGN MANIFESTO INTO ITS VERY FOUNDATIONS. SINCE THEN, THE COLLECTION AND PROGRAMME HAVE GROWN AND TODAY WE HAVE OVER 2,000 PIECES ACROSS BOTH OUR HOSPITAL SITES.

We continue to look after this collection and add to it by commissioning works from a growing network of hugely talented contemporary artists. Recent commissions include a print series by Adam Bridgland, a five-screen digital installation by Isaac Julien CBE, and a collection of drawings by Anouk Mercier.

Our focus on the static environment has evolved to include clinical design and the study of how factors including light, sound

and colour can help aid recovery, as well as how bringing elements of the natural world into our hospitals can encourage increased mobility and improve mental health.

We were delighted to open the first phase of the new Reuben Foundation Maternity Centre in early May 2019. The transformed maternity wards now offer adaptable environments, with bespoke digital artwork, adjustable lighting, birthing pools, a home-from-home

environment with wooden finishes and calming colours.

We commissioned renowned artist Adam Nathaniel Furman to produce a colourful mosaic for the centre's interior and exterior walls. Fanny Shorter was commissioned to create welcoming artworks inspired by nature.

WE ARE EXPLORING HOW NEW TECHNOLOGIES INCLUDING COMPANION ROBOTS, VIRTUAL REALITY AND PERSONALISED DIGITAL ENVIRONMENTS CAN REDUCE ANXIETY, SUPPORT STAFF IN THE DELIVERY OF CARE AND HELP PATIENTS BETTER ACCLIMATISE TO THEIR CLINICAL EXPERIENCE.

Our award winning RELAX Digital programme uses moving imagery and installations to distract and relax patients in waiting and treatment areas. We are continuing to commission artists to work with immersive, virtual and mixed reality. These will include virtual landscapes/skyscapes and projects that bring the outside world into our hospitals.

We are conducting a study incorporating the use of Virtual Reality (VR) within the hospital environment. We are creating a series of bespoke VR footage of London scenes including Kew Gardens, Richmond Park and a view from the Thames. This study will assess the effectiveness of VR on patient anxiety, pain, heart rate, blood pressure and respiratory rate.

We are looking to design new handheld interventions which use sound and light to help combat stress and anxiety.

We are also creating new musical instruments, building on our existing app OPRA (Older People's Rhythm App), which brings musical creativity to a patient's bedside through simple and intuitive touchscreen rhythm exercises.

Our intelligent music listening system 'Pulse Music' has been designed to use live patient data to modify the listening experience. The system automatically adapts the tempo of a piece of music in response to changes in a listener's heart rate.



CW Innovation

CW INNOVATION IDENTIFIES AND DELIVERS, HIGH-IMPACT INITIATIVES AND IMPROVEMENTS THAT SUPPORT THE GOAL OF DELIVERING OPERATIONAL EXCELLENCE AND EXCEPTIONAL PATIENT CARE IN A WORLD-CLASS CLINICAL ENVIRONMENT.

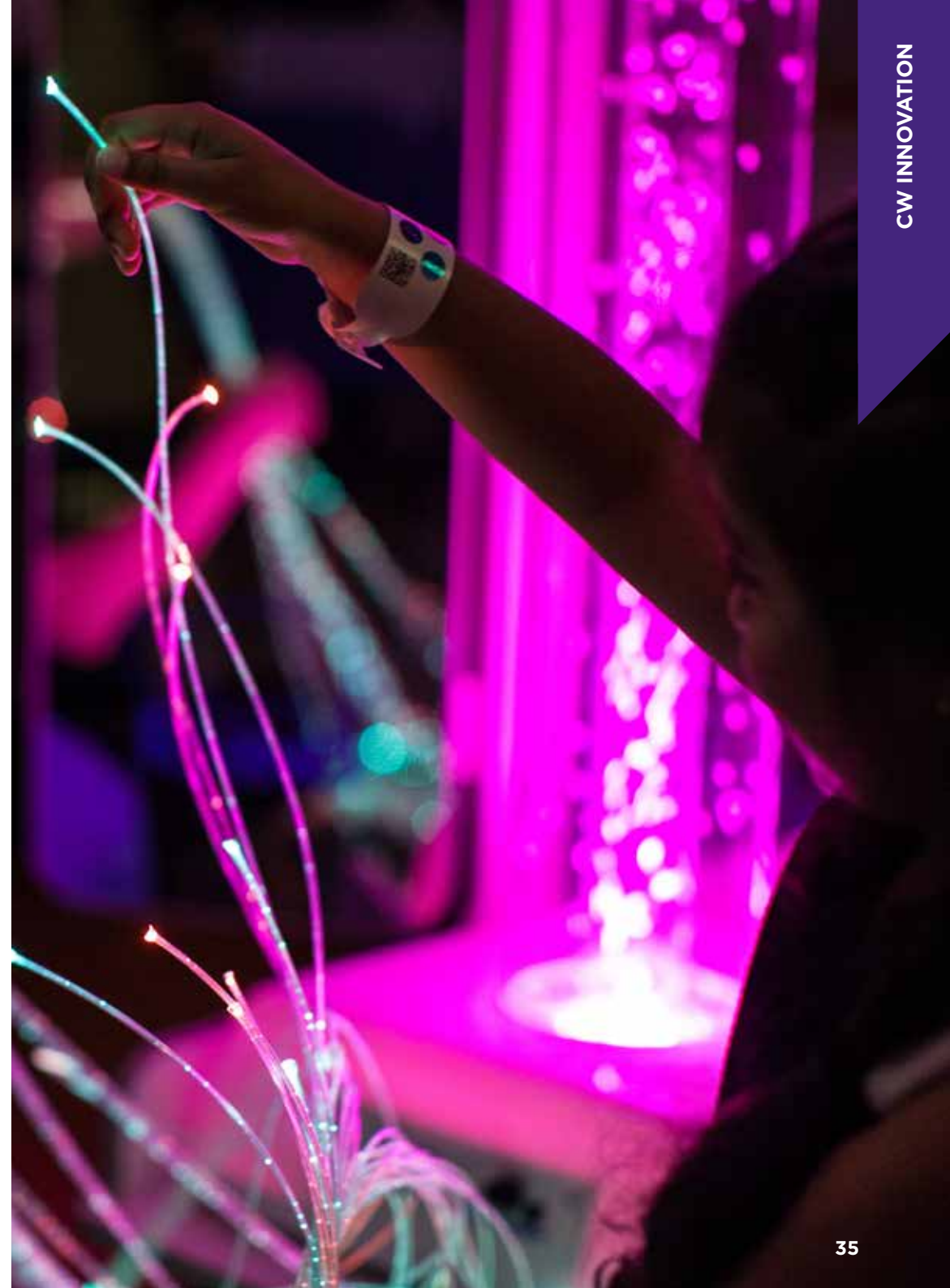
The Trust is already a national leader in healthcare innovation, with a proven track record in designing and implementing new ideas, technologies, systems, ways of working and services.

We have been at the forefront of innovation ever since inception, with many hospital 'firsts' in the areas of A&E, brain tumour extraction, radiation therapy, anaesthesia and we were the first Trust to trial a smartphone-linked electrocardiogram recorder to reduce stroke risk.

CW Innovation will expand on this success and will be the only programme of its kind in a UK acute hospital setting, bridging the public and commercial healthcare sectors.

"CW Innovation is about making everybody believe that they can innovate. Most clinicians and people working in healthcare want to feel like they are really making a difference, not just today but to how things will be delivered tomorrow. That's what we want for our patients and communities – the ability to make a real and lasting difference."

Dr Zoe Penn, Medical Director and CW+ Trustee





MUM & BABY APP

A third version of our Mum & Baby app was adopted by six hospitals in North West London. It was awarded 'highly commended' at the Building Better Healthcare Awards in the best patient-centred healthcare app category. The app has been scaled out across parts of the NHS and an adaptation has also been launched in Poland.

POSTNATAL PATHWAY

We installed a new, innovative digital postnatal discharge system, by Lumeon Technology, to improve patient experience, increase efficiency and reduce costs. The digital dashboards allow multi-disciplinary team members to update in real-time, helping patients meet their discharge slots.

GESTATIONAL DIABETES

We have funded the Sensyne Gestational Diabetes Mellitus digital solution and a dedicated midwife to run the service. This solution will allow the remote monitoring of gestational diabetes patients, decreasing pressure on our antenatal clinic, delivering clinical benefits and improving patient experience.

**CANCER CLINIC**

The results from our Acute Diagnostic Oncology Clinic (ADOC), which was the first of its kind in the UK, show that patients are being diagnosed with cancer faster and referred to treatment faster. ADOC patients start treatment by day eleven, on average, compared with the 62-day target set under the national guidelines.

MICROSURGICAL LAB

We funded the creation of the Chelsea and Westminster Hand and Wrist Unit - Microsurgical Skills Training Laboratory. The project aims to build a surgical simulation space to improve the quality of microsurgical skills amongst trainees and hence improve the level of surgical care provided to patients.

SKIN SCANNERS

We funded a one-year project for 10 novel skin scanners. The devices are able to detect tissue damage and pressure ulcers in patients up to nine days before they are visible.

DIGITALHEALTH.LONDON ACCELERATOR (DH.LA) PARTNERSHIP

We continue to be an active delivery and founding partner with the DH.LA and collaborate on a number of projects with the Trust. For example, we funded the introduction of the MIRA Rehab system to paediatric physiotherapy.

This system uses the motions of patients performing physiotherapy exercises to control computer games, thus improving compliance and increasing motivation for children doing their exercises.

ALONGSIDE FUNDING INNOVATIVE PROJECTS AND TECHNOLOGIES, WE ALSO CONTINUE TO RUN OUR ANNUAL GRANTS PROGRAMME. THIS PROGRAMME AWARDS FUNDING TO MAKE STAFF IDEAS A REALITY, IMPROVING PATIENT CARE AND EXPERIENCE.

SPECIAL FUNDING CALLS

We held two special funding calls which both culminated in *Dragons' Den* style pitching events, with representation from NHS England on the judging panels.

Our special therapy funding call awarded funding to the three shortlisted projects:

1. Promoting a healthy lifestyle in the therapies waiting room
2. A new Foot and Ankle Tendinopathy Clinic
3. STEPS (Stepping To Enhance Patients Success) - a project that uses pedometers to help mobilise stroke patients.

Our special nursing and midwifery funding call awarded funding to six shortlisted projects:

1. Bedside resuscitation trolley for pre-term babies
2. Sensory equipment for children with additional needs
3. A trial of 'Bento boxes' for patients with dementia
4. Animation video to improve patient flow in the Emergency Department
5. Animation video to answer the common questions that patients have when they are seen in Radiology
6. Creation of videos to help with chronic pain management

OTHER GRANTS AWARDED INCLUDED:

Craniofacial virtual surgery computer software.

A new Bronchoscopy Simulator.

A state-of-the-art Burns Laser.

A messaging service for the Neonatal Intensive Care Unit to send video updates to parents.

A coordinator role to support patients who are victims of domestic violence.

Paediatric participation activities to enhance the patient and family experience.

A dedicated ultrasound trainer simulator to identify and diagnose gynaecological conditions.



IN 2018-19, WE AWARDED GRANTS TALLING £780,000.

WE CONTINUE TO AWARD FUNDING TO SUPPORT STAFF AND VOLUNTEERS ACROSS OUR HOSPITALS.

We have provided significant funding to support the Trust volunteer programmes including a volunteer coordinator and volunteer recognition awards.

To celebrate the 70th anniversary of the NHS in July 2018, we launched a new Staff Education and Development Fund. So far, we have awarded 48 applications, at a total amount of £35,966.

We also fund the Trust's monthly Proud Awards and annual staff awards ceremony to recognise the fantastic achievements and commitment from staff to our patients and their families.

OUR SMALL GRANTS PROGRAMME AWARDS FAST-TRACK FUNDING OF UP TO £2,000 FOR PROJECTS TO ENHANCE PATIENT EXPERIENCE. IN 2018-19, WE AWARDED A TOTAL OF £48,677 ON 66 SMALL CHANGE BIG IMPACT PROJECTS WHICH INCLUDED:

Dysphagia Game - an educational board game for frontline care staff looking after patients with swallowing difficulties used in training for nurses and healthcare assistants.

Equipment to use in ICU for patient rehab. The equipment includes games, tablets and physio equipment, allowing therapists to improve rehabilitation and offer stimulation to patients.

Speakers for the paediatric operating theatres, which can play music to help relax children undergoing conscious surgical procedures.





OVER THE NEXT YEAR, WE WILL CONTINUE TO WORK TOWARDS OUR VISION OF BEING RECOGNISED AS LEADERS IN THE DELIVERY OF INNOVATION IN PATIENT CARE, PATIENT EXPERIENCE AND THE HOSPITAL ENVIRONMENT.

We will:

Build and enhance clinical facilities to create an outstanding healing environment for patients and staff, including:

- Creating the CW+ Studio
- Completing our redevelopment of maternity services providing an exceptional environment for women and babies
- Creating sensor-rich, adaptable environments across our hospitals and clinics

Deliver a unique art and design programme to transform the experience and wellbeing of our patients, including:

- Expanding our Arts for All programme to West Middlesex University Hospital
- Developing our Future Hospital programme, including piloting robotic companion pets and Virtual Reality technology
- Continuing to bring original artwork and innovative art and design projects into our hospitals

Invest in health innovation to deliver exceptional patient care, including:

- Officially launching our CW Innovation programme in partnership with the Trust
- Further developing our plans to transform the Child and Adolescent Mental Health Service (CAMHS)
- Supporting staff ideas and development, and the Trust volunteer strategy through our grants programme

**WE WOULD LIKE TO THANK OUR BOARDS
AND COMMITTEES FOR THEIR CONTINUED SUPPORT:**

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Tony Bourne (Chair)
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CW+ is the charity of Chelsea and Westminster Hospital NHS Foundation Trust



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